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## **Minnesota Power responds to spring storm outages** *All available crews working to restore power for customers*

Duluth, Minn. — Minnesota Power crews are responding safely and as quickly as possible to restore power during the current spring storm.

Ice and sleet buildup on trees, combined with saturated ground and high winds, are bringing down trees and power lines, affecting about 5,500 customers as of 3:30 p.m. Thursday. Many of the outages are in Duluth and the surrounding areas.

The safety of our crews and customers is our top priority during this outage response. Do not attempt to touch or lift any wire with poles or sticks. Do not get out of your vehicle on or near wires. All power lines should be considered energized and dangerous.

All available crews from across our service area are out in full force working to restore power and additional crews from our northern and western divisions have been called in to assist. High winds can hamper their response because it makes elevated work more dangerous.

Please give crews the space they need to work safely along roads and streets, and slow down when driving near them. We recognize the inconvenience caused by the outages and appreciate our customers' patience.

### **Stay informed**

Minnesota Power customers can report outages and receive up-to-date power restoration information by downloading the Minnesota Power mobile app. To download the app for Apple iOS or Android, go to the Minnesota Power app webpage at <https://www.mnpower.com/MobileApp> and click on the App Store or Google Play button in the banner at the top of the page. You will then be linked to the webpage where the app can be installed on your device.

Our online Outage Center at [www.mnpower.com/OutageCenter](http://www.mnpower.com/OutageCenter) also includes outage maps and information on power restoration times. Following Minnesota Power on Twitter or Facebook is another way to get timely updates on power outages.

### **Stay safe**

We encourage customers to be prepared for an outage. Here are some tips:

- Keep a "Lights Out" kit in an accessible place with at least one flashlight, a battery-powered radio and extra batteries.
- Use candles or camping lanterns with caution.



- If you have a fireplace, keep matches and firewood handy so you're prepared to build a fire to keep warm.
- Turn off televisions, stoves, microwave ovens, stereo equipment and other appliances except your refrigerator and freezer during an outage.
- Leave at least one light on so you'll know when power has been restored.
- Do not go near any low or downed wires as injury or death could occur. Always assume downed power lines are energized.

For more "Lights Out" tips, visit: [www.mnpower.com/OutageCenter/WhatToDoIfLightsGoOut](http://www.mnpower.com/OutageCenter/WhatToDoIfLightsGoOut)

Minnesota Power provides electric service within a 26,000-square-mile area in northeastern Minnesota, supporting comfort, security and quality of life for 150,000 customers, 14 municipalities and some of the largest industrial customers in the United States. More information can be found at [www.mnpower.com](http://www.mnpower.com).

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