

**FOR RELEASE:** Nov. 26, 2025

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## Minnesota Power responds to pre-Thanksgiving storm outages

DULUTH, Minn. – Minnesota Power crews are responding safely and as quickly as possible to restore power as the region digs out from the season's first snowstorm that began Tuesday night.

Heavy snow and gusty winds brought down trees and power lines and poles, causing scattered outages in Little Falls, Cloquet, and the Long Prairie areas. Additional crews were called in Tuesday and worked through the night to help. Travel was difficult in areas, delaying some response times. Outages in some Duluth neighborhoods, including about 1,000 in Lakeside/Lester Park, were reported this morning. About 2,000 customers throughout Minnesota Power's service area were affected as of 9:30 a.m. Wednesday.

The safety of our crews and customers is our top priority during this outage response. Stay away from any and all downed power lines and do not attempt to remove tree branches that may have fallen on lines. Always assume that downed wires are energized. Please give crews the space they need to work safely along roads and streets and slow down when driving near them. Contact Minnesota Power at (800) 228-4966 to report an outage.

## Stay informed through app, websites

We encourage customers to download our mobile app to be able to report an outage, view the outage map and check power restoration times. To download the app for Apple iOS or Android, go to the Minnesota Power app webpage at <a href="https://www.mnpower.com/MobileApp">https://www.mnpower.com/MobileApp</a> and click on the App Store or Google Play button in the banner at the top of the page. You will then be linked to the webpage where the app can be installed on your device.

Our online Outage Center at www.mnpower.com/OutageCenter also includes outage maps and information on power restoration times. Following Minnesota Power on Twitter or Facebook is another way to get timely updates on power outages.

Here are some tips to help customers weather a storm:

- Keep a "Lights Out" kit in an accessible place with at least one flashlight, a battery-powered radio and extra batteries.
- Use candles or camping lanterns with caution.
- If you have a fireplace, keep matches and firewood handy so you're prepared to build a fire to keep warm.

- Turn off televisions, stoves, microwave ovens, stereo equipment and other appliances except your refrigerator and freezer.
- Leave on at least one light so you'll know when power has been restored.
- Do not go near any low or downed wires as injury or death could occur. Always assume downed power lines are energized.

For more "Lights Out" tips, visit: www.mnpower.com/OutageCenter/WhatToDolfLightsGoOut

## About Minnesota Power

Minnesota Power provides electric service within a 26,000-square-mile area in northeastern Minnesota, supporting comfort, security and quality of life for 150,000 customers, 14 municipalities and some of the largest industrial customers in the United States. More information can be found at www.mnpower.com.

## About ALLETE, Inc.

ALLETE, Inc. is an energy company headquartered in Duluth, Minnesota. In addition to its regulated public utilities, Minnesota Power and Superior Water, Light and Power of Wisconsin, ALLETE owns ALLETE Clean Energy, based in Duluth, Minnesota; BNI Energy in Bismarck, North Dakota; and New Energy Equity, headquartered in Annapolis, Maryland; and has an 8% equity interest in the American Transmission Co. More information about ALLETE is available at www.allete.com. ALE-CORP

ALLETE calculates and reports carbon emissions based on the GHG Protocol. Details in ALLETE's Corporate Sustainability Report.

The statements contained in this release and statements that ALLETE may make orally in connection with this release that are not historical facts, are forward-looking statements. Actual results may differ materially from those projected in the forward-looking statements. These forward-looking statements involve risks and uncertainties and investors are directed to the risks discussed in documents filed by ALLETE with the Securities and Exchange Commission.

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