

Do you or someone you know need help paying energy bills?

Energy assistance applications are available.

- ▶ **Income qualified households may receive help with:**
 - Payment of energy bills
 - Utility disconnections or fuel deliveries
 - Repair or replacement of broken heating systems
- ▶ **Visit mnpower.com/EnergyAssistance or call 800-657-3710 and apply today.**
- ▶ **Other potential benefits for those who qualify:**
 - Customer Affordability of Residential Electricity (CARE) discount
 - Waived fees
 - Weatherization/energy efficiency programs



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What if I don't qualify for energy assistance but still have trouble paying my bill?

Payment Plan: We will work with customers to set up payment plans that best fit their budgets. Catch up on past-due balances and avoid service shut offs by setting up a plan today. Call **800-228-4966** or email **customerservice@mnpower.com**.

Cold Weather Rule: Available to all Minnesota Power residential customers to reconnect or prevent disconnection of service between October 1 and April 30 (customer required to make and keep payment agreements).

Salvation Army's HeatShare program: Provides emergency utility assistance for families that have been denied county or other assistance.

United Way's First Call program: Simply dial **211** for crisis intervention and referral services 24/7.

Other local organizations: Lutheran Social Services, churches, or other local organizations may be able to provide additional assistance or resources.

More households than ever before are eligible for energy assistance.

Over 600,000 Minnesota households are income-eligible for energy assistance, significantly expanding who can receive this essential help. You or someone you know may be eligible for:

- **Up to \$1,600** to pay your energy bills.
- **Up to an additional \$1,200** for past-due energy bills.

Dollars are available first come, first served.

Apply at [mnpower.com/EnergyAssistance](https://www.mnpower.com/EnergyAssistance) or call your local agency at 800-657-3710.

Questions? Contact us at **800-228-4966** or **customerservice@mnpower.com**

People who communicate in a language other than English can request translation services by calling Minnesota Power at 800-228-4966. We also offer a translation option at [mnpower.com](https://www.mnpower.com).