

Do you or someone you know need help paying energy bills?

Energy assistance applications are available.

- ▶ **Income qualified households may receive help with:**
 - Payment of energy bills
 - Utility disconnections or fuel deliveries
 - Repair or replacement of broken heating systems
- ▶ **Visit mnpower.com/EnergyAssistance or call 800-657-3710 and apply today.**
- ▶ **Other potential benefits for those who qualify:**
 - Customer Affordability of Residential Electricity (CARE) discount
 - Waived fees
 - Weatherization/energy efficiency programs

New!
Energy assistance applications are now offered online.



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What if I don't qualify for energy assistance but still have trouble paying my bill?

Payment Plan: We will work with customers to set up payment plans that best fit their budgets. Catch up on past-due balances and avoid service shut offs by setting up a plan today. Call **800-228-4966** or email **customerservice@mnpower.com**.

Cold Weather Rule: Available to all Minnesota Power residential customers to reconnect or prevent disconnection of service between October 1 and April 30 (customer required to make and keep payment agreements).

Salvation Army's HeatShare program: Provides emergency utility assistance for families that have been denied county or other assistance.

United Way's First Call program: Simply dial **211** for crisis intervention and referral services 24/7.

Other local organizations: Lutheran Social Services, churches, or other local organizations may be able to provide additional assistance or resources.

New this year: online application available for energy assistance.

There is now an online application available, or you can request an application by mail.

- Both renters and homeowners can qualify.
- The program is free.
- The initial grant ranges from \$200 to \$1,400 per household and averages \$500.
- The maximum additional grant for energy emergencies is \$1,500.

The application deadline for winter 2022-2023 is May 31, 2023. Apply early, funds may run out.

Apply at mn.gov/home or call your local agency at 800-657-3710.

Questions? Contact us at **800-228-4966** or **customerservice@mnpower.com**

People who communicate in a language other than English can request translation services by calling Minnesota Power at 800-228-4966. We also offer a translation option at mnpower.com.