

Behind on your bill? Let's set up a plan

Contact us to set up a payment agreement that fits your financial circumstances and avoid service disruption. Late payment charges will be waived through April 30, 2022,* if you set up and keep a payment agreement. **Disconnections for nonpayment resume in August under a timeline approved by the Minnesota Public Utilities Commission.**

Call us at **800-228-4966**

Email **customerservice@mnpower.com**

*Applies to residential and small business customers.



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Bill assistance is available

Funds are available to help eligible customers who fell behind on their electric bills because of the pandemic. Even if you have applied for Energy Assistance before, additional dollars may be available. Please refer a family member or friend who may need help.

Apply at mnpower.com/EnergyAssistance or call your local agency at **800-657-3710**.

More ways we can help

CARE program offers income-qualified households discounts on monthly electric bills. mnpower.com/CARE

Energy efficiency programs help you save. mnpower.com/EnergyConservation

More households than ever before are eligible

With an additional \$167 million in Energy Assistance available to Minnesota renters and homeowners through the American Rescue Plan, you may be eligible for:

- **Up to \$1,600** to pay your energy bills.
- **Up to an additional \$1,200** for past-due energy bills.

Dollars are available first come, first served.

Apply at mnpower.com/EnergyAssistance or call your local agency at **800-657-3710**.

Questions? Contact us at **800-228-4966** or customerservice@mnpower.com

People who communicate in a language other than English can request translation services by calling Minnesota Power at 800-228-4966. We also offer a translation option at mnpower.com.