

# Do you or someone you know need help paying home energy bills?

## Energy assistance applications are available.

Income-qualified households may receive help with:

- Payment of energy bills
- Utility disconnections or fuel deliveries
- Repair or replacement of broken heating systems

Visit [mnpower.com/EnergyAssistance](https://mnpower.com/EnergyAssistance) or call Energy Assistance directly at **800-657-3710** and apply today.

## Other potential benefits for those who qualify:

- Customer Affordability of Residential Electricity (CARE) discount
- Waived fees
- Weatherization/energy efficiency programs



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## What if I don't qualify for energy assistance but still have trouble paying my bill?

**Payment Plan:** We will work with customers to set up payment plans that best fit their budgets. Catch up on past-due balances and avoid service shut-offs by setting up a plan today. Call **800-228-4966** or email **customerservice@mnpower.com**.

**Minnesota Power Income- and Usage-Qualified Discount:** Customers who are income-eligible and average 1,000 kilowatt-hours or less per month will receive a discount on up to their first 600 kilowatt-hours of energy used each month. More details at **mnpower.com/ResidentialRates**.

**United Way's First Call Program:** Simply dial **211** for crisis intervention and referral services 24/7.

**Cold Weather Rule:** Available to all Minnesota residential customers to reconnect or prevent disconnection of service between October 1 and April 30 (customer required to make and keep payment agreements).

**Salvation Army's HeatShare Program and Other Local Organizations:** HeatShare provides emergency utility assistance for families that have been denied county or other assistance. Lutheran Social Services, churches, or other local organizations may be able to provide additional assistance or resources.

2022-2023 Energy Assistance Applications  
**NOW AVAILABLE**

**The Energy Assistance Program (EAP)** helps pay for home heating costs and furnace repairs for income-qualified households. Customers receive help by applying to their local agency for assistance. Minnesota Power works with these agencies to provide additional services to qualifying households.

Dollars are available first come, first served.

Visit **mnpower.com/EnergyAssistance** to apply, or call your local agency at **800-657-3710**.

**Questions?** Contact us at **800-228-4966** or **customerservice@mnpower.com**

People who communicate in a language other than English can request translation services by calling Minnesota Power at 800-228-4966. We also offer a translation option at mnpower.com.