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Energizer News

FALL 2017

Sign up for MyAccount and save energy, save money.

MyAccount is a convenient and easy-to-use tool that lets you:

1. View and pay your bill online
2. Track your energy use
3. Set energy use goals

Saving money on your bill begins with saving energy in your home. Here's how MyAccount can help:

- Track your energy use to discover when you and your family are using the most electricity.
- Set energy markers to note events or upgrades that may affect your energy usage, such as purchasing a new energy-efficient appliance or installing a programmable thermostat.
- Make payments online, view your bill and bill history, and save or print your bill as desired – even if you have multiple accounts.

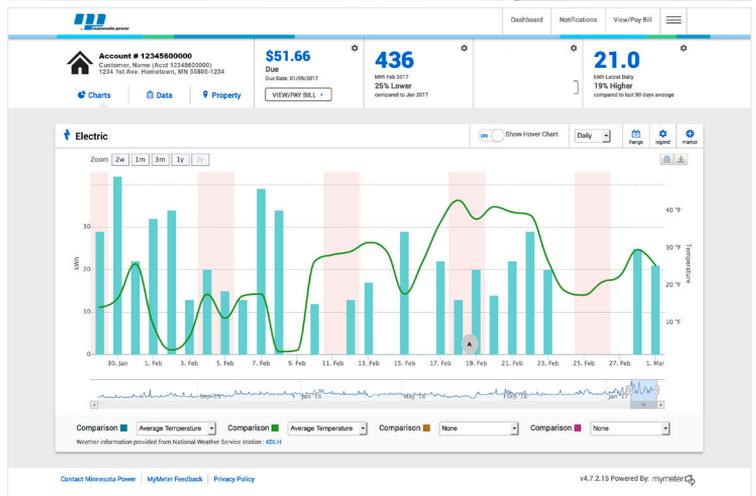
To get started, simply register at mnpower.com/myaccount.

4 things you'll need to register:

1. The last 4 digits of the primary phone number listed on your account
2. Name exactly as it appears on your bill
3. Your account number
4. Your email address.

After you register the first time, you will simply log in with your username and password to start using MyAccount.

Download the easy-to-follow user guide at mnpower.com/MyAccountGuide, or contact customer service at 1-800-228-4966 with questions.



Programs offer help for paying bills

If you or someone you know needs help paying energy bills, an Energy Assistance Program, or EAP, may be able to help.

Income-qualified households may receive help from their provider such as:

- Payment of energy bills
- Help with utility disconnections or fuel deliveries
- Repair or replacement of broken heating systems

Get started by applying to the EAP provider in your area. To find a provider, visit mnpower.com/EAPproviders or call 1-800-657-3710 (press 1 at the prompt). Households that qualify for energy assistance are also eligible to receive benefits from Minnesota Power such as:

- Reduced electric rate (CARE)
- Exemptions from some fees
- Weatherization and energy-efficiency programs

Visit mnpower.com/assistance or call us at 1-800-229-4966 for more information.

Discover how we are moving **EnergyForward**



mnpower.com/energyforward



2018 scholarship applications now open

Minnesota Power has given over \$2 million in scholarships since 1997 to more than 820 outstanding high school and college students through two scholarship programs: the New Generation Scholarship and the Community Involvement Scholarship. Learn more and apply at positivelypowerful.org/scholarships.

Some customers eligible for our CARE program

Minnesota Power continues to accept applications for its CARE program which offers income-qualified households a discount on monthly electric bills. The program goes into effect Oct. 1 each year and ends Sept. 30 the following year. Customers can apply anytime throughout the year. The program also helps households establish a budget payment plan. The Minnesota Public Utilities Commission oversees CARE.

Where to complete the application forms

- Online at mnpower.com/CARE
- Over the phone by calling **800-228-4966**
- In person at an agency that provides energy assistance.

Visit mnpower.com/EAPproviders to see a complete list of agencies in your area.

Tips for weathering a winter power outage

- Stay away from low or downed wires as injury or death could occur.
- Dress in several layers of lightweight clothing, covering the head, feet and hands.
- Keep a flashlight with fresh batteries in a location where you can easily find it in the dark.
- Close doors, windows and curtains to keep the heat in. Use your fireplace safely.
- Use hot water sparingly. Most water heaters are insulated and will keep water hot for up to three days, depending on how much you use.
- In most cases, food should be safe if refrigerators and freezers remain closed while the power is out. When in doubt, throw it out.
- Stock up on canned and dried foods for a quick and easy meal. Have a manual can opener.
- Know how to use the manual override of your electric garage door (usually pull down on a handled rope hanging down from opener track).
- Remember to reset electric clocks and other electrical timing devices when power is restored.
- Download our online outage app at mnpower.com for updates on power restoration dates/times in your neighborhood.

Is your refrigerator past its expiration date?



Upgrade and recycle your old energy-wasting model and we'll give you \$100. Freezers are eligible, too!

3 ways to save

- \$50— ENERGY STAR® model rebate
- \$50— Recycling reward
- \$200— Five year energy-saving costs

Learn more at mnpower.com/RefrigeratorFreezer

Stay in-the-know, download the outage app.

mnpower.com/OutageCenter

ENERGY DESIGN

conference & expo

February 19-21, 2018, Duluth, MN



Registration now open

www.duluthenergydesign.com

