

# Do you or someone you know need help paying energy bills?

**Energy assistance applications are available. Apply early, as funds may not last. Income qualified households may receive help such as:**

- Payment of energy bills
- Help with utility disconnections or fuel deliveries
- Repair or replacement of broken heating systems

Visit [mnpower.com/EAPproviders](https://www.mnpower.com/EAPproviders) or call **1-800-657-3710** and apply today.

**Households that qualify for energy assistance may also be eligible to receive the following benefits from Minnesota Power:**

- Reduced electric rate (CARE)
- Exemptions from some fees
- Weatherization and energy-efficiency programs

If you are having trouble paying your bill, call us at **1-800-228-4966** so we can work with you to develop a payment plan. We encourage you to stay as up to date with your payments as possible to avoid building up a large balance that will be harder to pay off later.



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# We're here to help.

## If you use life-support equipment at home:

Any customer who has continuously operating, electric-powered medical equipment at home that is necessary to sustain life or avoid serious medical complications may participate in Minnesota Power's Life Support Program. This is a protection available under Minnesota Law. Minnesota Power will work with customers to obtain the necessary documentation and ensure accounts are noted with emergency medical-account-status protection. Payment plan options are also available for customers under this protection.

Visit [www.mnpower.com/OutageCenter/LifeSupport](http://www.mnpower.com/OutageCenter/LifeSupport) or call **1-800-228-4966**.



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