



Military Service Personnel Assistance

Utility Payment Arrangements for Military Service Personnel

When a household member has been ordered into active duty, for deployment, or for a change of duty station, some customers may find it hard to pay their utility bills. Minnesota law protects these military personnel from shut-off if they cannot pay their utility bills in full.

How to Apply

Contact Minnesota Power at 1-800-228-4966 for an application to make and keep a payment plan.

Payment Plan Options

- ★ If your household income is below the state median household income, pay 10 percent of your household's gross monthly income toward your gas/electric bill.
- ★ If you receive energy assistance, pay 10 percent of your household's gross monthly income toward your gas/electric bill.
- ★ If your household income is above the state median household income, make and keep a payment plan.

Right to Appeal

If you and Minnesota Power cannot agree on a payment plan, you have the right to appeal to the Minnesota Public Utilities Commission. Minnesota Power will not disconnect your service during the appeal process.

We are proud to be a



Yellow Ribbon Company



Duluth's first
**YELLOW
RIBBON**
Company



We are proud and honored to be the *first* employer based in Duluth and 50th employer in Minnesota to be designated a Yellow Ribbon company by the Minnesota Department of Military Affairs.

Certification recognizes ALLETE/Minnesota Power's commitment to its military-connected employees through coordinated support systems for company veterans, military members and their families.