NEED HELP MANAGING AND PAYING YOUR BILL?

Applications for Minnesota's *Energy Assistance Program* are available online or by request.

- **Eligible households may receive help with:**
  - Payment of energy bills
  - Utility disconnections or fuel deliveries
  - Repair or replacement of broken heating systems
- **Eligibility is based on income and household size**
- **Other potential benefits for those who qualify:**
  - Customer Affordability of Residential Electricity (CARE) discount
  - Waived fees
  - Weatherization/energy efficiency programs

Call Minnesota's Energy Assistance Program at 800-657-3710 or visit mn.gov/home to apply.



minnesota power

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DON'T QUALIFY FOR ENERGY ASSISTANCE?

Minnesota Power has resources to help you now and long term.

- **On Track:** Catch up on past-due balances. Receive a **monthly discount and a 100% match from Minnesota Power** toward past due balances if you make regular payments under a payment plan. No income requirements to qualify.
- **Payment Plan:** We will work with customers to set up payment plans that best fit their budgets. Catch up on past-due balances and avoid service disconnection. Call **800-228-4966** to speak with a customer service representative.
- **Minnesota Power Income- and Usage-Qualified Discounts:** Customers who are income-eligible and use and average of 1,000 kWh or less per month will receive a discount on up to their first 600 kWh each month. Visit **mnpower.com/Affordability**.
- **Minnesota Cold Weather Rule:** Available to all Minnesota residential customers to reconnect or prevent service disconnection between October 1 and April 30. Customers are required to make and keep payment agreements.
- **United Way's First Call Program:** Dial **211** for crisis intervention and referral services.
- **Salvation Army's HeatShare Program and Other Local Organizations:** HeatShare provides emergency utility assistance for families denied county or other assistance. Lutheran Social Services, churches, and other local organizations may be able to provide additional assistance or resources.

Minnesota's *Energy Assistance Program* applications available online or by request.

- May help with home heating costs and furnace repairs for income-qualified households.
- Program is free.
- Both renters and homeowners can qualify.
- Initial benefits average $500 per household and can be up to $1,400.

Apply at mn.gov/home or call your local agency at 800-657-3710.

QUESTIONS? Contact us at **800-228-4966** or **customerservice@mnpower.com**

People who communicate in a language other than English can request translation services by calling Minnesota Power at 800-228-4966. We also offer a translation option at mnpower.com.
Las personas que se comunican en un idioma distinto del inglés pueden solicitar servicios de traducción llamando a Minnesota Power al 800-228-4966. También ofrecemos una opción de traducción en mnpower.com.

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