

# Financial Assistance *continued*

**Lake County:**  
AEOA  
218.749.2912 800.662.5711  
Lake County Human Services  
218.834.8400

**Mille Lacs County:**  
Lakes & Pines Community Action Council\*  
320.679.1800 800.832.6082  
Mille Lacs County Community Services  
320.983.8208

**Morrison County:**  
Tri-County Community Action Program\*  
320.632.3691 888.765.5597  
Morrison County Social Services  
320.632.2951

**Pine County:**  
Lakes & Pines Community Action Council\*  
320.679.1800 800.832.6082  
Pine County Health and Human Services  
320.216.4100 800.450.7463

**St. Louis County:**  
AEOA  
Outside of Duluth 800.662.5711 ext.3011  
Duluth 218.623.3011  
St.Louis County Public Health and Human Services (Duluth)  
218.725.5210 800.450.9777  
United Way Information & Referral  
211 800.543.7709  
Salvation Army  
218.722.7934

**Stearns County:**  
Tri-County Community Action Program  
320.251.1612 888.765.5597  
Stearns County Human Services  
320.656.6000 800.450.3663

**Todd County:**  
Todd County Social Services  
320.732.4516 888.838.4066

**Wadena County:**  
Mahube-Otwa Community Action Partnership  
218.632.3600  
Wadena County Human Services  
218.631.7605

**Fond du Lac Reservation:**  
218.878.2658 800.365.1613

**Leech Lake Band of Ojibwe:**  
218.335.3783 866.864.8668

**Mille Lacs Band of Ojibwe:**  
Office of Energy and Emergency Services:  
320.532.7880

\*Weatherization programs available at no cost to you

# REQUEST FOR THIRD PARTY NOTIFICATION

Your Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone (Home) \_\_\_\_\_ (Work) \_\_\_\_\_

Account Number \_\_\_\_\_  
(From your bill)

Name of the person you want us to notify  
(Third Party) \_\_\_\_\_  
Please Print

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone (Home) \_\_\_\_\_ (Work) \_\_\_\_\_

Third Party  
Signature \_\_\_\_\_

Minnesota Power has my permission to provide  
information to and accept information from the third party.

Your Signature \_\_\_\_\_

Date \_\_\_\_\_

Minnesota Power will make every effort to send a copy of the  
Notice of Proposed Disconnection to the party specified. Minnesota  
Power assumes no liability for failure of the third party to receive  
or act upon the notice.

Complete this form and return it with your Minnesota Power bill,  
or mail it to:

**Minnesota Power**  
**30 W. Superior St.**  
**Duluth, MN 55802**

# Third Party Notice

If you want us to let someone else know—in addition  
to notifying you—that you are in danger of having  
your service disconnected for not paying your bill, we  
can provide this service. This *third party* can be any  
person or organization you choose: a friend, relative,  
church, or community agency.

Upon receiving the notice, the *third party* could contact  
Minnesota Power and confirm that you are unable to  
pay the bill. The *third party* could also arrange a  
payment schedule if you want them to. The *third party*  
would **not** be expected or required to pay the bill.

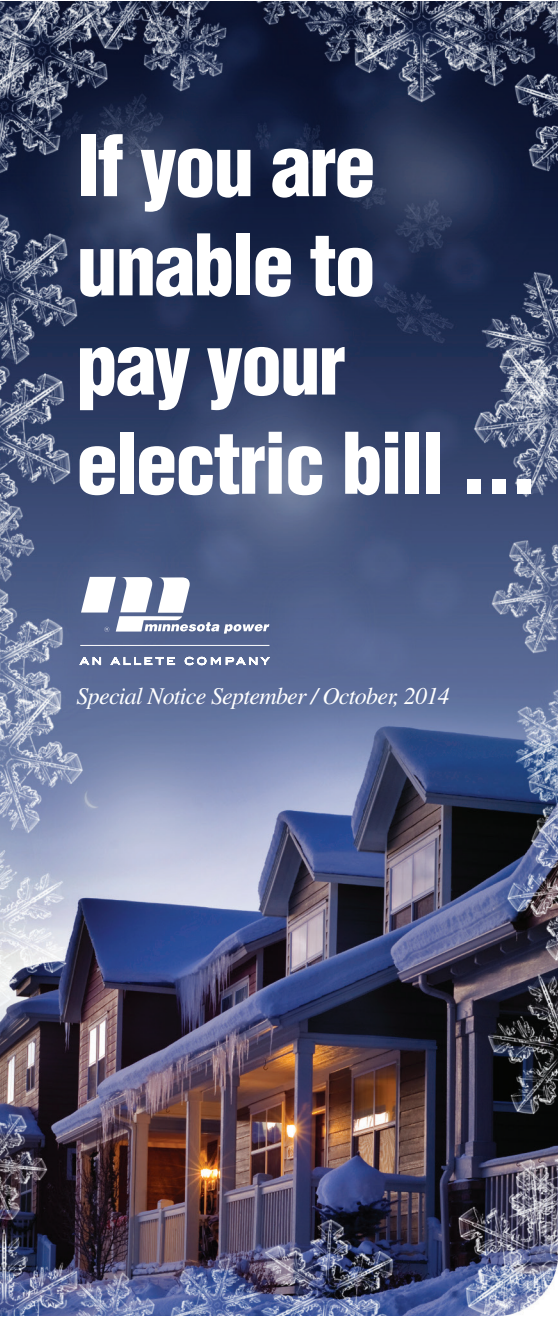
This *Third Party Notice* is especially helpful to those  
who are ill, elderly or live alone. If you would like to  
have this service, complete the attached tear-off form  
and return it to Minnesota Power. Be sure to have the  
*third party* sign the form.

# If you have questions ...

... about the Minnesota Cold Weather Rule, please  
write or call Minnesota Power at 1-800-228-4966,  
or visit our website: [mnpower.com](http://mnpower.com).

# CARE

If you are income eligible for the Energy Assistance  
Program you are also eligible for Minnesota Power’s  
**Customer Affordability of Residential Electricity**  
(CARE) discount on your monthly electric bill. Contact  
the Arrowhead Economic Opportunity Agency (AEOA)  
at 218-749-2912 (ext. 7309) or 1-800-662-5711 to get  
enrolled or complete and submit your application online  
at [mnpower.com](http://mnpower.com), click on CARE.



# The Minnesota Cold Weather Rule

Some customers find it hard to pay their utility bills in the winter. The state of Minnesota set up the Cold Weather Rule to protect residential, heat-affected customers who are unable to pay their utility bills from disconnection of service between October 15 and April 15.

## Avoiding Disconnection

The Cold Weather Rule does not forbid winter shut-off. If you receive a shut-off notice this winter, you must act promptly and call Minnesota Power at 218-722-2625 or 1-800-228-4966 to apply for Cold Weather Rule protection and set up a payment plan.

Your service will be subject to disconnection without further notice if you do not make the agreed upon payments. If you cannot keep your original payment plan, call Minnesota Power immediately and make a new payment plan to avoid disconnection.

## Reconnection

If your power is disconnected on October 15 when the Cold Weather Rule takes effect, you can have your power reconnected by calling Minnesota Power at 218-722-2625 or 1-800-228-4966 to set up a payment plan.

You must keep your payment plan to avoid future disconnection. Call Minnesota Power immediately if you cannot keep your payment plan and make a new payment plan to avoid disconnection.

# Payment Plan

If your household income is:

- at or below 50 percent of the state median income, you are not required to pay more than 10 percent of your monthly household income.
- more than 50 percent of the state median income, you may make a payment plan with Minnesota Power.

Cold Weather Rule payment plans last until April 15 unless you make other arrangements with Minnesota Power. Your service could be shut off if you have a past-due balance on April 15 and do not make and keep a new payment plan.

### EAP Maximum Income Guidelines for FFY2015

Greater of 50% SMI or 110% Federal Poverty Guideline

HH Size	Annual Income 50% SMI	3 Month 50% SMI	HH Size	Annual Income 50% SMI	3 Month 50% SMI
1	\$23,354	\$5,838	11	\$66,021	\$16,505
2	\$30,540	\$7,635	12	\$67,368	\$16,842
3	\$37,726	\$9,431	13	\$68,715	\$17,178
4	\$44,912	\$11,228	14*	\$70,895	\$17,723
5	\$52,098	\$13,024	15*	\$75,361	\$18,840
6	\$59,284	\$14,821	16*	\$79,827	\$19,956
7	\$60,631	\$15,157	17*	\$84,293	\$21,073
8	\$61,979	\$15,494	18*	\$88,759	\$22,189
9	\$63,326	\$15,831	19*	\$93,225	\$23,306
10	\$64,673	\$16,168	20*	\$97,691	\$24,422

\*100% of Federal Poverty Guideline is greater and displayed

## Right to Appeal

If you and Minnesota Power cannot agree on a payment plan, you have 10 days to appeal to the Public Utilities Commission. The Commission will help you set up a payment plan, and your service will stay on during the appeal process.

## You can use Budget Billing

If you choose, you can spread a year’s electricity bills evenly across 12 months.

This helps you avoid the higher-than-average monthly bills that often come with cold weather.

It also makes it easier for you to budget your money because you know exactly what your monthly Minnesota Power bill will be.

This service is called Budget Billing. Here is how it works:

First, we estimate the total cost of the electric energy we anticipate you will use in the next year. Next, we divide that total into 12 equal monthly payments—then you know exactly what your bill will be each month.

Your account is reviewed from time to time and adjusted to correct for any underpayment or overpayment.

## Other fuel or heating assistance resources

www.staywarm.mn.gov or  
Energy Assistance Hotline at 1-800-657-3710 or  
First Call for Help at United Way 211

## Financial Assistance

If you need help paying your utility bills, you may qualify for state or federal fuel assistance. For complete information, contact a social service agency for your area listed below:

**Aitkin County:**  
Lakes & Pines Community Action Council\*  
320.679.1800 800.832.6082  
Aitkin Health & Human Services  
218.927.7200 800.328.3744

**Benton County:**  
Tri-County Community Action Program  
320.251.1612 888.765.5597  
Benton County Human Services  
320.968.5087

**Carlton County:**  
Lakes & Pines Community Action Council\*  
320.679.1800 800.832.6082  
Carlton County Human Services  
218.879.4583 800.642.9082  
Cloquet & Moose Lake  
218.485.8520 888.485.8520

**Cass County:**  
Bi-County Community Action Program  
800.332.7135  
Cass County Social Services  
218.547.1340

**Crow Wing County:**  
Lutheran Social Services  
218.829.5000 800.829.5902 (Brainerd)  
Crow Wing County Community Services  
218.824.1250 888.772.8212  
Tri County Community Action Program\*  
218.829.2410

**Hubbard County:**  
Mahube-Otwa Community Action Partnership \*  
218.732.7204  
Hubbard County Social Services  
218.732.1451 877.450.1451

**Isanti County:**  
Lakes & Pines Community Action Council\*  
320.679.1800 800.832.6082  
Isanti County Family Services  
763.689.1711

**Itasca County:**  
Kootasca Community Action Council\*  
218.999.0824 877.687.1163  
888.249.8879 (nights and weekends)  
Itasca County Health and Human Services  
218.327.2941

**Koochiching County:**  
Kootasca Community Action Council\*  
218.999.0824 877.687.1163  
888.249.8879 (nights and weekends)  
Koochiching County Community Services  
218.283.7000 800.950.4630