#### Are You Pumped Up? Achieving Widespread Quality Installations of Cold Climate Air Source Heat Pumps - Stepping into the real world: How

## do heat pumps work for our customers?

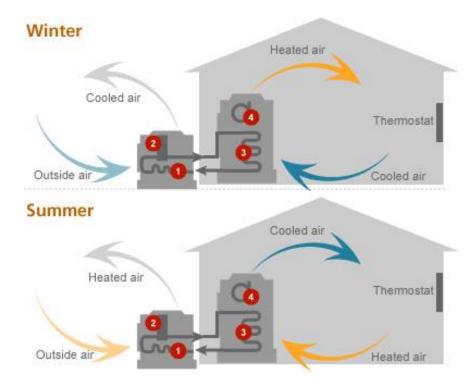
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#### **Overview of Heat Pumps**

- An ASHP uses a refrigerant system involving a compressor, condenser, and evaporator to absorb heat at one place and release it at another.
- Delivery of both heating and cooling via forced air distribution
- New generation systems can operate as low as -13 °F
- ASHPs have the potential to deliver energy and peak saving as well as reduce reliance on delivered fuels.



# **Overview of mechanical systems and available performance metrics**

- Inverter Technology
  - Much more efficient
  - ECM drive
  - Modulates to building loads
  - Very Quiet Operation, Inside and Out

## **Overview of mechanical systems and available performance metrics**

- Cold climate performance rated
  - -13 degree F to -20 degree F
  - CEE has measured some working down to -25 degrees F
- Ducted vs. Ductless
- Zoning and sizing options are endless
- Variable Refrigerant Flow (VRF) systems
- Very Quiet Operation, Inside and Out

#### **Ductless vs. Ducted**

Ductless







Ducted







### Zoning, sizing options, and VRF

- Many zones can be set up in homes and apartments
- Varying BTU sizing of ducted or ductless heads
- Many options for residential through commercial sizing for outdoor units
- Variable Refrigerant Flow (VRF) allows simultaneous heating and cooling of different zones

#### Ideal Multifamily uses of ASHPs

- Commercial VRF systems allow for very few outdoor units to serve entire buildings
- Ability to provide varying sizes of loads to different apartments throughout the day
- Cooling on South facing upper level can happen simultaneously with heating of lower north unit
- Advanced controls allow building management to control and monitor individual apartment settings
- Can be integrated with ventilation system to provide fresh air to all units through central ERV
- Small sizes can eliminate mechanical room in unit

#### **New Construction Case Studies**

- Accessory Dwelling Unit (ADU)
- Small Duplex
- Smaller Retirement Home
- Large Family Home
- Apartment

#### Accessory Dwelling Unit (ADU)

- Description 650 Sq. Ft., 1 bed/1 bath ADU built above garage in back of city lot
- System 2.5 ton, 2 wall unit heads in unit, 1 head in garage below.







### Accessory Dwelling Unit (ADU)

#### Client feedback

- Estimated heating cost of \$500-\$600 last October-April
- Remotes for heads are finicky and not user friendly, looking to replace with hardwired thermostat
- Thinks sizing for code insulated building for heating led to some oversizing for AC. Had some dehumidification issues
- Went with electric baseboard for backup heat, only needed once last year during polar vortex winter.





#### **Small Duplex**

- Description Side by Side slab on grade Duplex, 1 bed, 1 bath each side, exterior insulation
- DOE's Zero Energy Ready Home rating, HERS 43
- Size 530 Sq. Ft. each side
- System 1 outdoor 1 ton unit per side, ducted system integrated with HRV
- 2 small wall mounted electric heaters as backup







#### **Smaller Retirement Home**

 Description – All electric, super insulated, passive house designed, 19,000 lbs of cellulose insulation, air tight, slab on grade, 10kw solar array, HERS 34 w/o solar, HERS -6 with solar,



- Size 2052 Sq. Ft.
- System 2 outdoor units, 2 heads-one up/one down, electric off peak backup heaters, sealed combustion wood stove



#### **Smaller Retirement Home**

- Client feedback
  - Been using heat pumps for 5 years, working well no complaints.
  - Use off peak heaters for much of load and wood stove for backup heat.
  - Passive solar design of home keeps quite warm during the day, no need for much heat on sunny days.
  - When heat pump on, typically using less than 1,000 watts, very low load, only puts out what needed. On 0 degree day, getting 85 degree air from wall head.
  - 9 of 12 months, utility pays them.







#### **Large Family Home**

- Description All electric, super insulated, air tight (.12 ACH50 or 110 CFM@50pa), HERS 36 presolar
- Size 5,100 Sq. Ft., 3 level with large solar array
- System 1 outdoor 3 ton and 1 indoor unit, fully ducted air handler with built in electric resistance backup heat



#### **Large Family Home**

- Owner/Builder feedback
  - Owners have reported that heating and cooling have been working well, getting even temps throughout the home.
  - Builder done several all electric homes
    - Really likes the fully ducted unit in this one, and that there is single unit inside and outside
    - Previous disappointments with callbacks, service issues, and good tech's locally to fix
    - Controls-recommended simple programmable
    - Maintenance-check filters
    - Likes 2 stage back up resistance





#### Apartment

- Description PHIUS rated, super insulated, air tight, 5 story, 59 unit, mix of 1, 2, and 3 bedroom apartments
- Size 58,000 Sq. Ft.
- System 12 outdoor commercial VRF units, individual ductwork system in each unit/space, integrated whole building ERV for fresh air



#### Apartment – Outdoor, Common, ERV









#### Apartment – In unit setup







#### **Common Issues**

- Client Expectations and Education
- Controls
- Outdoor Unit Placement
- Ductwork design and install
- Backup heat
- Commissioning

#### **Client Expectations and Education**

- Go through system workings of how works:
  - Zones
  - Controls
  - Backup heat
  - Homeowner maintenance
  - Service schedule

#### Controls

- Pick user friendly controls
- Go through how they operate
  - Settings-heat, cool, fan

Wired

• Wireless handheld remote operation



#### Wireless



#### **Outdoor Unit Placement**

Snow removal maintenance





Hanging bracket



#### **Outdoor Unit Placement**

Snow Stand

Snow Stand with Roof





#### **Ductwork Design and Install**

- Properly size ductwork for CFM needed
- Seal ductwork with mastic/sealant
- Ductblast ducts to ensure good seal
- Install inside thermal and air barrier of home
- Install proper diffusers for good throw
- Easily accessible filter location for changing

#### **Backup Heat**

- Refer to manufacturer specs and ratings
  - Diminishing heating capabilities on coldest days
- Plan for backup heat needs on coldest design days
- Backup heat options include
  - Electrical resistance
  - Fuel fired appliances
  - Wood heat
  - Passive Solar
- Some manufacturers have backup heat incorporated into ducted systems

### Commissioning

- General installation
- CFM of system
- CFM at diffuser
- Temperature Delta T
- Static pressure
- Room to Room Pressure
- Installer set up
- Start up and operation
- Duct tightness test duct blaster
- Home owner has been shown operation and maintenance

