

## 2021 Ground Source Heat Pump (GSHP) Program Overview with Participation Requirements

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### Contractors:

- System must be installed by participating contractor.
  - System must be installed by a bonded and/or licensed contractor as applicable under state and local requirements.
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### Qualifying GSHP Types, Applications and Rebate Amounts:

- **No rebates are available to homeowners that have existing natural gas or propane/oil heating.**
  - The heat pump must be ENERGY STAR® rated as listed at [www.energystar.gov](http://www.energystar.gov).
  - Customer rebates listed below are for closed/open loop and new/replacement systems. \$800/ton or \$1,000/ton if MNGHPA Master Installer.
  - Contractor spiff: \$150 on open loop and \$300 on closed loop on qualified installations by **IGSHPA and/or MNGHPA Master Installer.**
  - **\$50 rebate on Smart thermostats that control an electric heat source.** The thermostat must give the customer access to set points and schedules from anywhere using a smart device (phone, tablet or computer).
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### Requirements to Qualify for the Rebate and Maintain Participating Contractor Status:

- Must be a customer of Minnesota Power or a participating utility. Please visit [www.mnpower.com/participatingutilities](http://www.mnpower.com/participatingutilities) for an updated list.
- Participating contractors will be required to explain operational and maintenance items specific to the customer's GSHP as part of the installation process. This includes reviewing and providing a manufacturer specific maintenance checklist and operating manuals. This will be noted on the GSHP rebate form.
- Rebates must be submitted within 30 days after project is completed.
- Minnesota Power rebates and required paperwork may not be withheld in the event of a customer/contractor dispute.
- The contractor must submit the completed GSHP rebate form with customer signature. A copy of the invoice, including labor and material breakdown by major system components, must be attached to the rebate form. Rebate applications will be reviewed by a third party to verify savings and completeness, initiate customer survey, and prepare customer rebate check and contractor spiff.

- Every customer will be surveyed to determine their satisfaction with the GSHP (met their expectations) and the installation process. Any performance issues will be addressed immediately with the applicable contractor. Performance issues will be noted and may affect participating contractor status.
- Minnesota Power reserves the right to verify invoices and/or installations of equipment and services before issuing rebates. A random inspection may be required to verify installation and services.\*

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\* Program subject to changes, please check [www.mnpower.com/rebates](http://www.mnpower.com/rebates) for up-to-date information. Contractor specific information can be found at [www.mnpower.com/HVACportal](http://www.mnpower.com/HVACportal)