Contractors:

- System must be installed by participating contractor.
- System must be installed by a bonded and/or licensed contractor as applicable under state and local requirements.
- Participating contractor and/or designee must complete manufacturer approved product training and utility program training with a verified (signed) participation agreement. Contractor must meet manufacturer and/or Minnesota Power continuing education and customer satisfaction requirements to be eligible to offer Minnesota Power rebates.

Qualifying GSHP Types, Applications and Rebate Amounts:

- **No rebates are available to homeowners that have existing natural gas or propane/oil heating.**
- The heat pump must be ENERGY STAR® rated as listed at www.energystar.gov.
- Customer rebates are $200/ton on open loop systems and $400/ton on closed loop systems.
- Additional $200 rebate for GSHPs with air handler integrated ECM or ECM circulation pump.
- Contractor spiff: $150 on open loop and $300 on closed loop on qualified installations by IGSHPA accredited installers.
- **$50 rebate on Smart thermostats that control an electric heat source.** The thermostat must give the customer access to set points and schedules from anywhere using a smart device (phone, tablet or computer).

Requirements to Qualify for the Rebate and Maintain Participating Contractor Status:

- Must be a customer of one of these participating utilities: **Minnesota Power, City of Ely, Grand Rapids Public Utilities, City of Mountain Iron**
- This list may change, please visit [www.mnpower.com/ParticipatingUtilities](http://www.mnpower.com/ParticipatingUtilities) for updates.
- Participating contractors will be required to explain operational and maintenance items specific to the customer's GSHP as part of the installation process. This includes reviewing and providing a manufacturer specific maintenance checklist and operating manuals. This will be noted on the GSHP rebate form.
• Rebates must be submitted within 30 days after project is completed.
• Minnesota Power rebates and required paperwork may not be withheld in the event of a customer/contractor dispute.
• The contractor must submit the completed GSHP rebate form with customer signature. A copy of the invoice, including labor and material breakdown by major system components, must be attached to the rebate form. Rebate applications will be reviewed by a third party to verify savings and completeness, initiate customer survey, and prepare customer rebate check and contractor spiff.
• Every customer will be surveyed to determine their satisfaction with the GSHP (met their expectations) and the installation process. This information will be shared with the specific contractor to identify ways to improve the quality of the customer experience and affirm the system is performing according to expectations. Any performance issues will be addressed immediately with the applicable contractor. Performance issues will be noted and may affect participating contractor status.
• Minnesota Power reserves the right to verify invoices and/or installations of equipment and services before issuing rebates. A random inspection may be required to verify installation and services.*

* Program subject to changes, please check www.mnpower.com/HVAC for up-to-date information. Contractor specific information can be found at www.mnpower.com/HVACportal.