

## CONTRACTOR PARTICIPATION AGREEMENT **MEMORANDUM OF UNDERSTANDING (MOU)**

## **TERMS AND CONDITIONS**

This offer provides for the inclusion of participating contractors to be listed as part of the eligibility criteria for rebates related to the purchase and installation of qualifying products and/or services and is valid for Minnesota Power customers only. Contractors may only use the Minnesota Power logo with Minnesota Power's written consent.

Verification: Minnesota Power reserves the right to verify sales receipts and/or proper installations of products and services before issuing rebates. A random inspection may be conducted to verify proper installations and/or satisfactory services.

Program Modifications: Minnesota Power reserves the right to alter or discontinue a rebate, or de-list a participating contractor without notice for any program performance reason (e.g., poor customer survey feedback; abuse of Minnesota Power logo or name; lack of performance; and/or any activity that adversely impacts the quality of installation and customer expectations).

Contractor Responsibilities: Contractor must be a bonded contractor in the state of Minnesota. Maintain positive customer satisfaction as measured by Minnesota Power's product/contractor surveys, as well as customer interactions with Minnesota Power regarding any transactions between the participating contractor and the customer.

## Minnesota Power's Online Contractor Tool

Participating contractors that have submitted an approved rebate within the previous 18 months will display a "Rebate Received" badge on Minnesota Power's Online Contractor Lookup Tool. Badge eligibility is evaluated on a monthly basis.

Disclaimer: Minnesota Power does not guarantee that energy efficiency measures purchased and installed or services provided through this program will result in energy and cost savings. Minnesota Power reserves the right to deny or limit any rebate request. In addition, no warranties on product or service installations are provided by Minnesota Power nor does the program warranty, guarantee, or endorse the energy efficiency services provided by any specific contractor participating in the program. Please allow 8-10 weeks for your customers to receive their rebates.

By signing this MOU, contractor does not become an agent, employee, or representative of Minnesota Power or Franklin Energy Services (program implementer). This MOU shall be effective upon the signature of the contractor and be in effect for two years from the signature date.

Confidentiality Statement: The requested information is provided solely for the purpose of determining eligibility to be listed as a participating contractor in this program. Personal and customer information shall at all times be treated as confidential and only used for its intended purpose. Unless otherwise agreed to in writing, all information of Minnesota Power that contractor acquires or becomes acquainted with in the performance of any duty under this MOU shall be considered confidential, trade secret or proprietary information belonging to Minnesota Power, including without limitation, Minnesota Power's customer names, account numbers, and monthly electric consumption. The restrictions on use and disclosure of confidential, trade secret or proprietary information shall survive termination or expiration of this MOU.

Contact Name (who we s	nould call with questi	ons)	Contact Phone Number	Co	ntact E-mail	
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Legal Name of Company		Webs	site			
Company Street Address (main office)			Company City, State and Zip (main office)			
Mailing Address (if differe	nt than above)					
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Company Phone Number Company Fax		Company Fax	Company E-mail			
Bond/License Classification Type		Bond/License Number		Expiration Date of Bon	 nd/License	
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755 Prior Avenue N Suite 103B Mail:

Saint Paul, MN 55104

mnpowerrebates@franklinenergy.com Email:

651-917-4073 Fax: