

2020 Heat Pump Water Heating Program Overview with Participation Requirements



Heat Pump Water Heater Rebate:

\$400 Rebate to the customer for meeting the following requirements:

- Heat pump water heaters rebated up to **50 gallons maximum**.
- Must have an **Energy Factor of 2.5 or higher**
- Must be a customer of one of these participating utilities:
Minnesota Power, City of Ely, Grand Rapids Public Utilities, City of Mountain Iron
This list may change, please visit www.mnpower.com/ParticipatingUtilities for updates.

Standard electric storage and tankless water heaters are not eligible. Must have an existing electric water heater in existing home or in new construction to participate. Self-installations are acceptable.

Rebate forms must be submitted or postmarked within 30 days of installation date.

Drain Water Heat Recovery Rebate:

\$400 Rebate to the customer for meeting the following requirements:

- Heat exchangers must have multiple coils and a minimum heat recovery efficiency of 42% under equal flow conditions.
- Qualifying units must also have a minimum of 2 wrapped coils on the fresh water side.
- Customer must have an **Electric Water Heater**.
- Must be a customer of one of these participating utilities:
Minnesota Power, City of Ely, Grand Rapids Public Utilities, City of Mountain Iron
- This list may change, please visit www.mnpower.com/ParticipatingUtilities for updates.

\$100 design assistance to contractor for collecting accurate data for proper installation (subject to availability of funds).

Rebate forms must be submitted or postmarked within 30 days of installation date.

DWHR Contractors:

- System must be installed by participating plumbing contractor.
- DWHR system must be installed by licensed and bonded plumber as applicable under state and local requirements.
- Participating contractor and/or designee must complete manufacturer approved Drain Water Heat Recovery (DWHR) training and utility program training with a verified (signed) participation agreement. Contractor must meet manufacturer and/or Minnesota Power continuing education and customer satisfaction requirements.

Requirements to Qualify for the DWHR Rebate and Maintain Participating Contractor Status:

- Participating contractor must complete the **DWHR Quality Installation Checklist** on the rebate form and it must be signed by a trained installer at the completion of the installation.
- The contractor must submit the required paperwork (invoice, signed Quality Installation Checklist and rebate form) for the customer to qualify for the rebate. Before a rebate is issued to the customer, WECC will review the paperwork for quality assurance, track the results, and prepare and submit the rebate check.
Note: The rebate must be signed by a product trained installer to verify proper installation.
- Rebates must be submitted within 30 days after project is completed.
- Minnesota Power rebates and required paperwork may not be withheld in the event of a customer/contractor dispute.
- Provide product warranty information to the customer.
- Every customer will be surveyed to determine their satisfaction with the DWHR (met their expectations) and the installation process. This information will be shared with specific contractors to identify ways to improve the quality of the customer experience and affirm the system is performing according to expectations. Any performance issues will be addressed immediately with the applicable contractor. Performance issues will be noted and may affect participating contractor status.
- Minnesota Power reserves the right to verify invoices and/or installations of equipment and services before issuing rebates. A random inspection may be required to verify installations and services.*

* Program subject to changes, please check www.mnpower.com/HVAC for up-to-date information. Contractor specific information can be found at www.mnpower.com/HVACportal