

2020 ccASHP Heating and Cooling System Program Overview with Participation Requirements



Contractors:

- System must be installed by participating contractor.
 - System must be installed by a bonded and/or licensed contractor as applicable under state and local requirements.
 - Participating contractor and/or designee must complete manufacturer approved product training and utility program training with a verified (signed) participation agreement. Contractor must meet manufacturer and/or Minnesota Power continuing education and customer satisfaction requirements to be eligible to offer Minnesota Power rebates.
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Qualifying ccASHP Types, Applications and Rebates:

ASHP- Cold Climate Ducted system must be ENERGY STAR® qualified with a minimum SEER of 18, minimum HSPF of 10, and a minimum COP of 1.75 at 5°F for a rebate of **\$1,000**

ASHP- Cold Climate Ductless system must be ENERGY STAR® qualified with a minimum SEER of 18, minimum HSPF of 10, and a minimum COP of 1.75 at 5°F **with electricity as the primary existing heat source** for a rebate of **\$1,000**

ASHP- Cold Climate Ductless system must be ENERGY STAR® qualified with a minimum SEER of 18, minimum HSPF of 10, and a minimum COP of 1.75 at 5°F **WITHOUT electricity as the primary existing heat source** for a rebate of **\$400**

\$50 rebate on Smart thermostats that **control an electric heat source**. The thermostat must give the customer access to set points and schedules from anywhere using a smart device (phone, tablet or computer).

Note: Please see the regular Air Source Heat Pump Overview for information about additional ASHP rebates.

Requirements to Qualify for the Rebate and Maintain Participating Contractor Status:

- Must be a customer of one of these participating utilities: **Minnesota Power, City of Ely, Grand Rapids Public Utilities, City of Mountain Iron**
- This list may change, please visit **www.mnpower.com/ParticipatingUtilities**

for updates.

Refrigerant Charge and Airflow (RCA) data sheet is no longer required. However a Certified Technician must sign off on the following:

- Certified technician has inspected the installation.
- The installation meets proper refrigerant charging and indoor airflow specifications.
- Sized properly according to manual J Calculations.
- Ducts have been sealed to the extent practical.
- Verify that the indoor and outdoor units are part of a matched system according to AHRI Certification Directory (www.ahridirectory.org) or other recognized service.

Certified Technician must have passed HVAC Certification by NATE, HVACeducation.com or similar certification.

- Provide product warranty information and offer maintenance agreement.
- The contractor must submit the required paperwork for the customer to qualify for the rebate. Before a rebate is issued to the customer, a third party contractor will review the paperwork for quality assurance, track the results, and prepare and submit the rebate check. **Note:** A product trained installer must be noted on the rebate form to verify proper installation.
- Must include a copy of the invoice with a completed rebate form.
- Rebates must be submitted within 30 days after project is completed.
- Minnesota Power rebates and required paperwork may not be withheld in the event of a customer/contractor dispute.
- Participating contractors will be required to explain operational and maintenance items specific to the customer's ASHP as part of the installation process. This includes reviewing and providing a manufacturer specific maintenance checklist and operating manuals. This will be noted on the ASHP rebate form.
- Every customer will be surveyed to determine their satisfaction with the ASHP (met their expectations) and the installation process. This information will be shared with specific contractor to identify ways to improve the quality of the customer experience and affirm the system is performing according to expectations. Any performance issues will be addressed immediately with the applicable contractor. Performance issues will be noted and may affect participating contractor status.
- Minnesota Power reserves the right to verify invoices and/or installations of equipment and services before issuing rebates. A random inspection may be required to verify installations and services.*

* Program subject to changes, please check www.mnpower.com/HVAC for up-to-date information. Contractor specific information can be found at www.mnpower.com/HVACportal